

NEXTGEN DASHBOARD

Audits Overview

Markdown & NPS

Coaching Details

Outliers & Scores Analysis

Week

- Select all
- Week 1
- Week 2
- Week 3
- Week 4

Quality Evaluator

All

Team Leader

All



MONTH

Select all

August

July

Total Audits

400

Audits Completed

386

Audits Pending

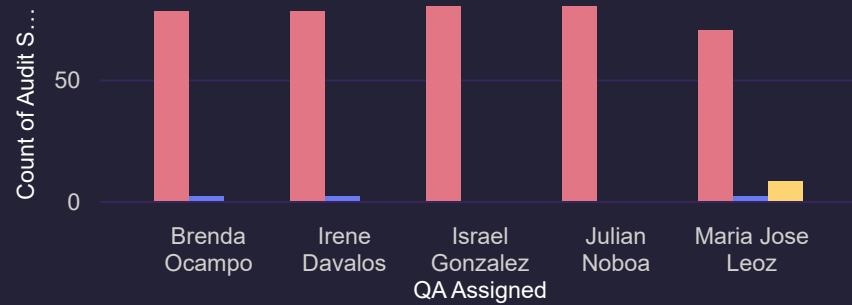
8

Audits Exception

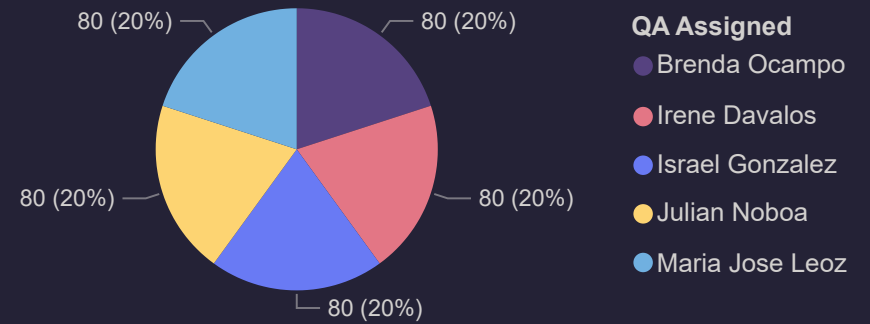
6

Audits Completion

Audit Status ● Completed ● EXC ● Pending

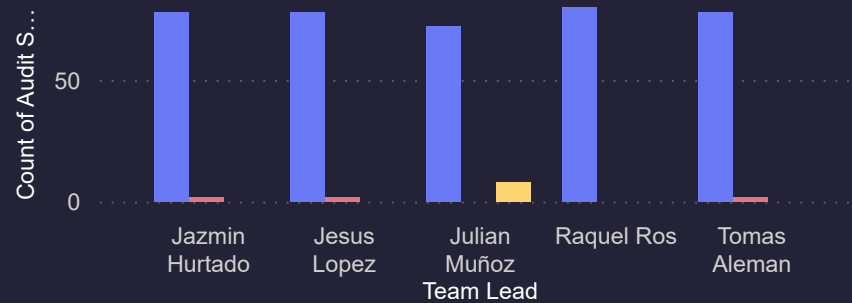


Audits Assigned per QA



TL's Audits Completed

Audit Status ● Completed ● EXC ● Pending



Progress of Completed Audits



NEXTGEN DASHBOARD

Audits Overview

Markdown & NPS

Coaching Details

Outliers & Scores Analysis

Week

Select all

Week 1

Week 2

Week 3

Week 4

Quality Evaluator

All

Team Leader

All



MONTH

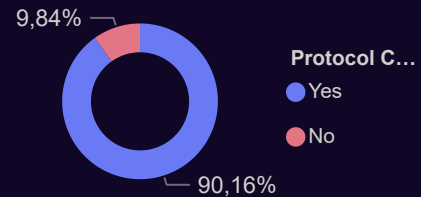
Select all

August

July

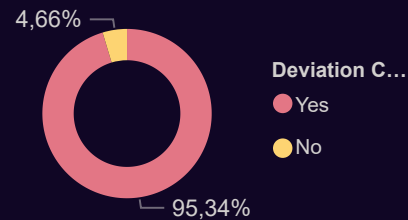
Protocol Compliance Failure

38



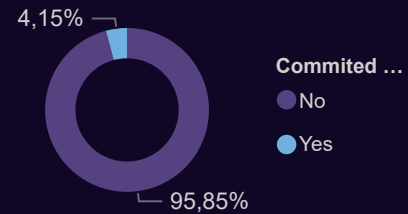
Deviation Compliance...

18

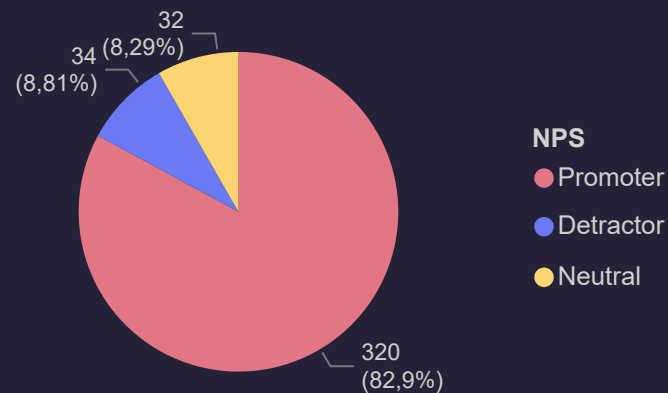


Measure Committed ZTP

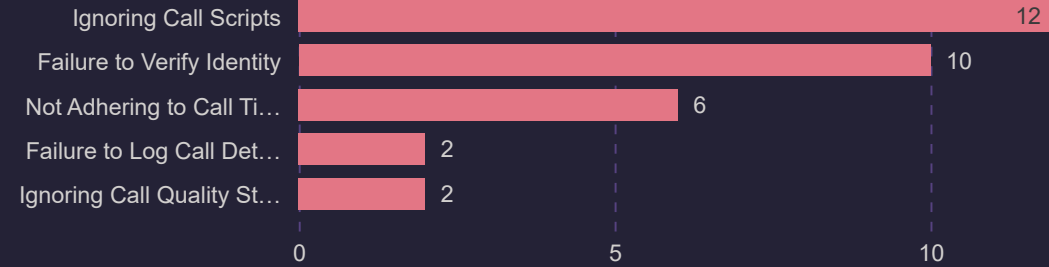
16



NPS Results



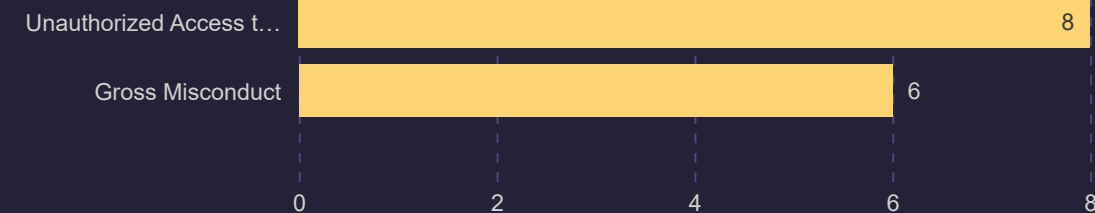
Protocol Breaches



Deviation Failure



Zero Tolerance Behaviors



NEXTGEN DASHBOARD

Audits Overview

Markdown & NPS

Coaching Details

Outliers & Scores Analysis

Week

- Select all
- Week 1
- Week 2
- Week 3
- Week 4

Quality Evaluator

All

Team Leader

All



MONTH

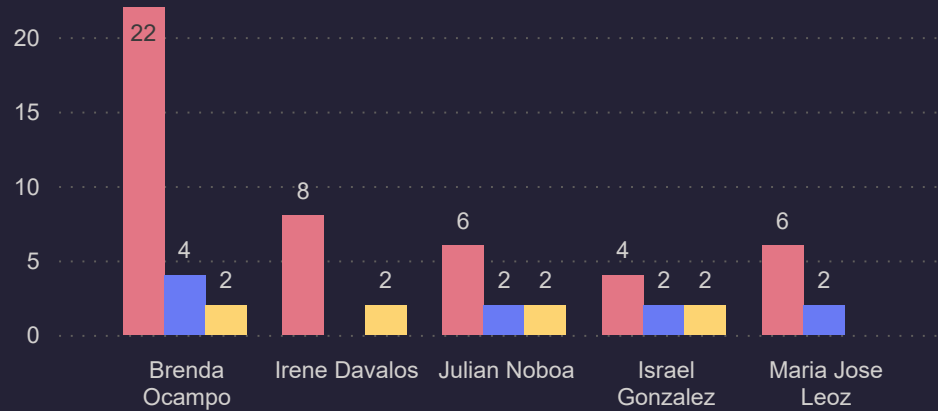
Select all

August

July

Coaching Delivery Status

Coaching Deliver ● Delivered ● Pending ● TL



Coaching by QA

46

Coaching by TL

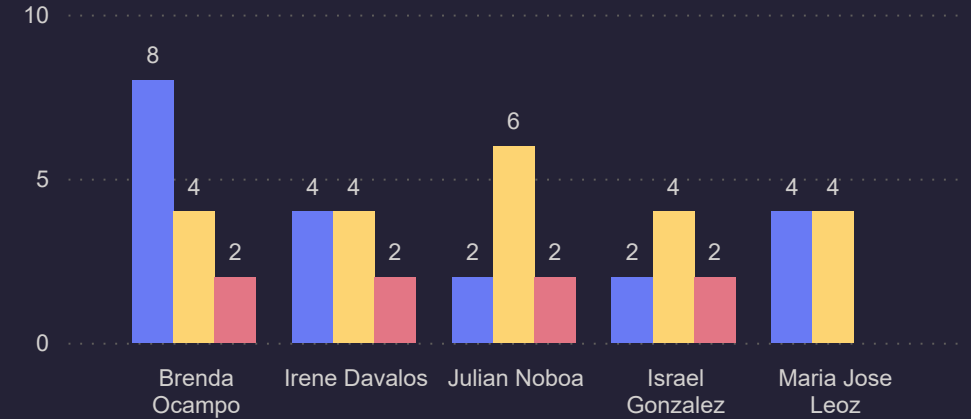
8

Coaching Pending

10

Coaching Submission Status

Coaching Submit... ● Pending ● Submitted ● TL



Submitted by QA

22

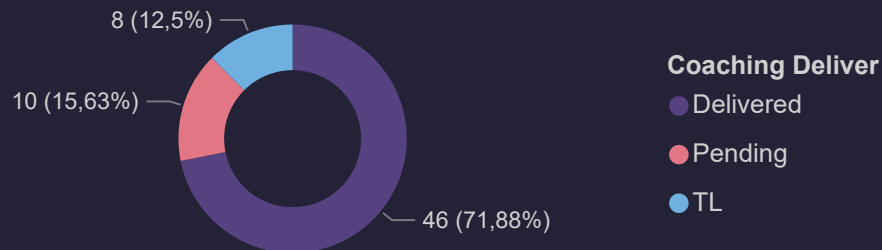
Submitted by TL

8

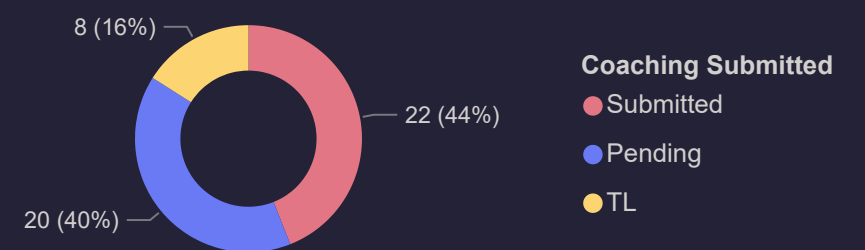
Pending Submission

20

Coaching Delivery Status Percentage%



Coaching Submission Status Percentage%



NEXTGEN DASHBOARD

Audits Overview

Markdown & NPS

Coaching Details

Outliers & Scores Analysis

Week

Select all

Week 1

Week 2

Week 3

Week 4

Quality Evaluator

All

Team Leader

All



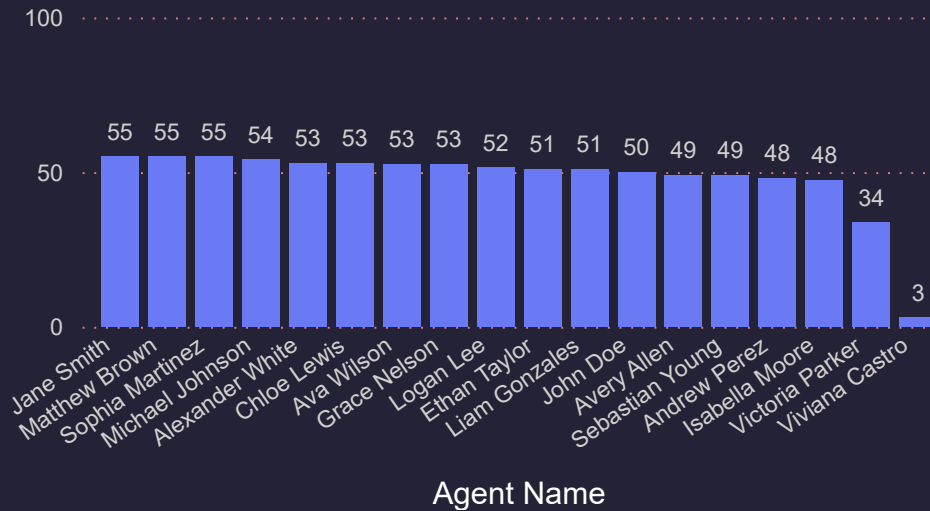
MONTH

Select all

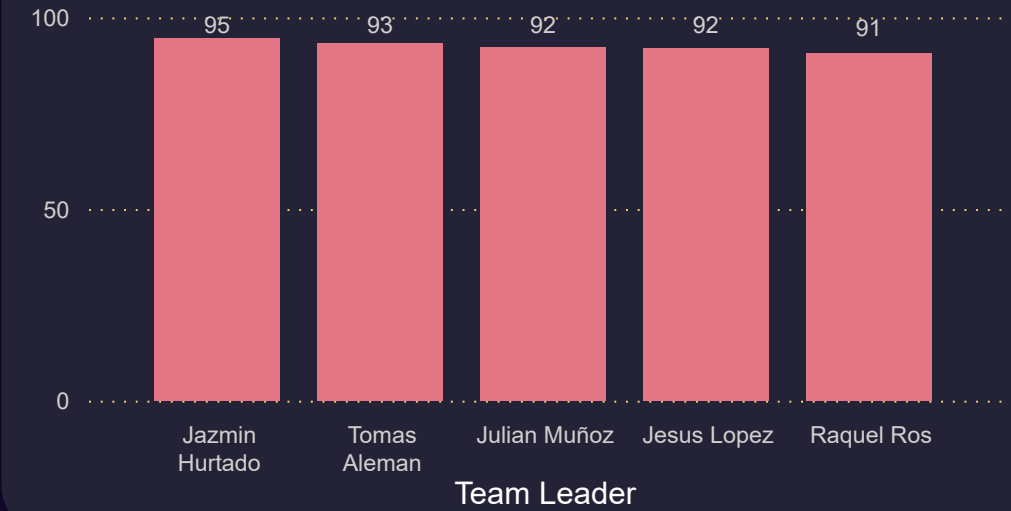
August

July

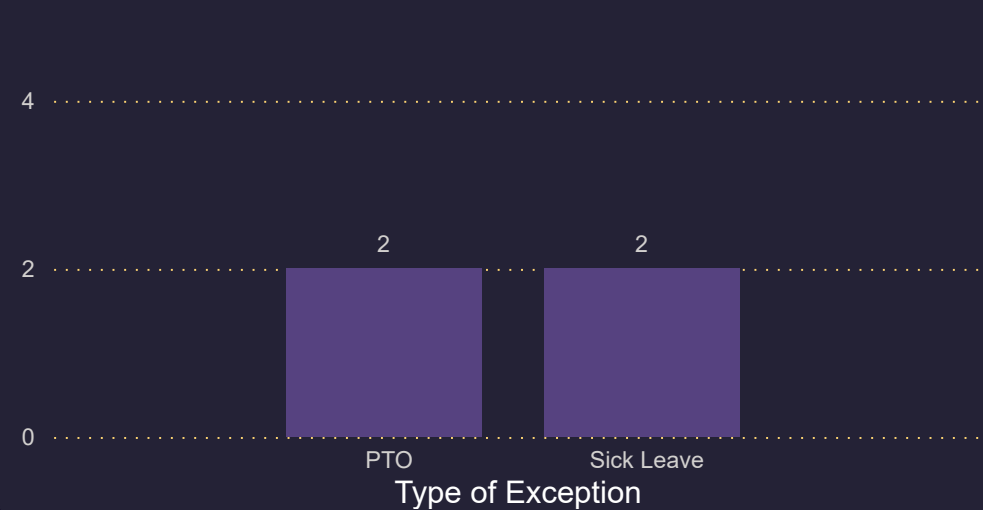
Outliers



Team Leaders Score



Reason for exception



Score per Wave

