STEPHANIE GONZÁLEZ
Systems Engineer and Chemical Engineer
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Resume

Systems and Chemical Engineer with experience in full-stack web development, project management and data analysis. Specialized in creating interactive and user-friendly technological solutions, including RESTful APIs and responsive web applications. Experienced in leading multidisciplinary teams and implementing continuous improvement projects. Strong skills in process automation and data visualization using Power BI and Excel VBA. Focused on providing innovative solutions that optimize operational efficiency and enhance user experience. Currently deepening knowledge in full-stack web development and advanced data analysis to create efficient and appealing digital products.

Experience

BizExpo - Tech Event Platform   Bogotá D.C
Full Stack Web Developer (Course Project) | Udemy   05/2024 - 07/2024
- Developed a comprehensive web platform for a technology conference and workshop event using PHP, MySQL, HTML, JavaScript, and CSS/SASS.
- Implemented user authentication system with email verification and session management.
- Created an admin panel with data analytics, CRUD operations for events and speakers, and user management.
- Integrated Leaflet API for dynamic location mapping and implemented responsive design for cross-device compatibility
- Utilized Webpack, Gulp, and Composer for asset management and applied RESTful API principles for data communication

Dental Clinic - Dr. Héctor González   Bogotá D.C
Freelance Web Developer   06/2024 - 07/2024
- Designed and developed a responsive website using HTML5, CSS and JavaScript, showcasing services, experience, and location
- Created mockups using Figma and implemented the approved design, ensuring a seamless user experience.
- Managed the entire project lifecycle, from requirements gathering to deployment, delivering within the agreed timeframe.

Concentrix   Bogotá D.C
Bilingual Training and Quality Supervisor   08/2023 - 01/2024
- Developed and implemented Excel VBA macros to automate workflows, increasing team efficiency.
- Designed interactive dashboards for visualizing KPIs and facilitating strategic decision-making.
- Led a team of 8 quality evaluators, consistently exceeding weekly goals.
- Executed data-driven action plans to address deficiencies and enhance campaign effectiveness.

Concentrix   Bogotá D.C
Bilingual Quality Evaluator   06/2022 - 08/2023
- Conducted data analysis of call audits to identify trends and areas for improvement.
- Designed and delivered data-driven group trainings and 1:1 sessions to improve agent performance.
- Development of metrics-based action plans to correct performance deficiencies, achieving an improvement in the campaign's KPIs.

Concentrix   Bogotá D.C
Bilingual Customer Service Advisor   10/2021 - 06/2022
- Analyzed customer inquiry patterns to propose improvements in service processes.
- Contributed to the optimization of service scripts based on customer satisfaction analysis.

Education

Systems Engineering   Bogotá D.C
EAN University   06/2019 - 11/2023
Chemical Engineering   Bogotá D.C
EAN University   01/2017 - 11/2021

Training and Courses

100 Days of Code: The Complete Python Pro Bootcamp: Udemy.   09/2024 – Currently
Covers automation, web development, data science, machine learning, and game development using Python and key tools like Flask, Pandas, and Selenium.

Data Analytics Specialization: Endorsed by - San Ignacio University (Miami), Netzun.   07/2024 – 08/2024
Covers data analytics fundamentals, including statistics, programming (Python, R), Business Intelligence, SQL, and cloud computing. Introduces Google Cloud services and their impact on organizations.

Full Stack Web Development: Udemy.   02/2024 – 07/2024
Covered HTML5, CSS, JavaScript, SCSS, PHP, MySQL and database management.

Introduction to automated testing: EPAM.   05/2024 – 06/2024
Covered Software development methodologies, Testing theory and test automation foundations, and version control with Git.

Skills

Technical Skills
Python | PHP | SQL | MySQL | PostgreSQL | Power BI | Excel | Power Query | Data Visualization | VBA | ETL Processes | HTML | CSS | JavaScript | SCSS | Figma | Git | GitHub | RESTful APIs | Microsoft Office | Web Development | Responsive Design | MVC (Model-View-Controller)

Soft Skills
Teamwork | Strategic Planning | Creativity | Project Management | Leadership | Communication | Problem Solving | Adaptability | Self-discipline | Attention to Detail | Data Analysis | Analytical Thinking | Critical thinking | Time Management

Highlighted Projects

Quality Dept. Process Automation | Implemented an automated audit tracking system using Excel macros and VBA, creating a comprehensive dashboard for visualizing key performance metrics, improving quality assurance efficiency and data-driven decision making

TaskNexus - Project Management Application | Full-stack web app using PHP, MySQL, and JavaScript. Features user authentication, CRUD operations for projects/tasks, and email validation. Utilized RESTful APIs, MVC architecture, Gulp for asset management, and secure password handling.

Inventory System for Famoc Depanel | Developed a graduation project software using Python and SQL, implementing CRUD operations to efficiently manage furniture inventory for Famoc Depanel company.

Languages

English Upper Intermediate (B2) • Spanish Native